

SMS Hold Notifications: How to Sign Up

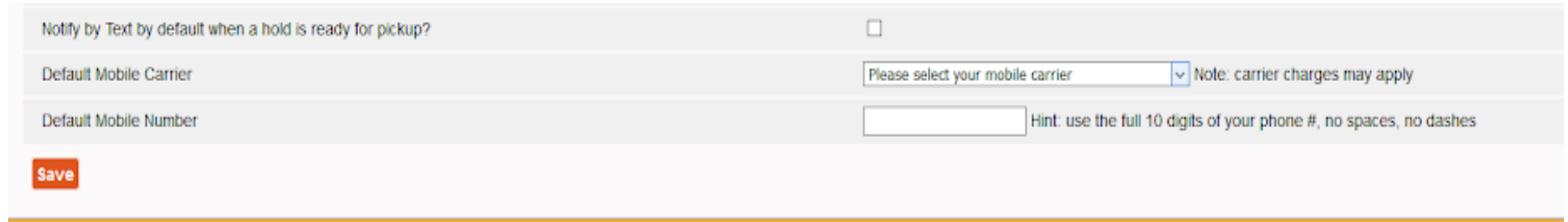
What You Need to Know:

- Cell Phone Number (text messaging rates do apply)
- Carrier Service (patrons will need to select proper carrier from a list of over twenty carriers)
- Signing up for this service will only notify when an item has arrived at the library

How to Sign Up:

- OPAC
 - Patron may log into their account through the online catalog
 - Click on Account Preferences
 - Click on Notification Preferences
 - Click into the box next to Notify by Text by Default When a Hold Is Ready for Pickup
 - Choose a Default Mobile Carrier from the list provided (only these carriers work for SMS notifications through SPARK)
 - Type Default Mobile Number (no spaces or dashes; 10 digit number)
 - Click Save

Figure 1 shows the sign up section outlined above through the OPAC:



The screenshot shows a form with three rows of input fields. The first row has a checkbox labeled 'Notify by Text by default when a hold is ready for pickup?'. The second row has a dropdown menu labeled 'Default Mobile Carrier' with the text 'Please select your mobile carrier' and a note 'Note: carrier charges may apply'. The third row has a text input field labeled 'Default Mobile Number' with a hint 'Hint: use the full 10 digits of your phone #, no spaces, no dashes'. Below the form is a red 'Save' button.

Other Notes:

If you are unsure of which carrier you use, this website will provide that information:

<https://www.freecarrierlookup.com/>